
Support

Are you having a problem with some IS application?

If you need to solve some problem with an IS service, contact our [Helpdesk](#) .

Are you experiencing a problem with computing technology at the Rectorate of the Charles University?

Contact the technical support of the Rectorate of the Charles University (on workdays, **8am–5pm**):

Email: podpora@ruk.cuni.cz

Telephone: (+420) 224 491 555 (from the Charles University Rectorate, extension **555**)

Computer Science Centre of the Charles University provides support for employees of the Rectorate of the Charles University and for faculty IT administrators. Students and employees of faculties and other parts of the Charles University should first contact their local IT departments.

Frequently asked questions [FAQ](#)